



## How Does it Work?

Once a determination has been made that a total service line replacement is necessary, the residential customer may then **request a Sewer Service Line Replacement Program application** from LRWRA.

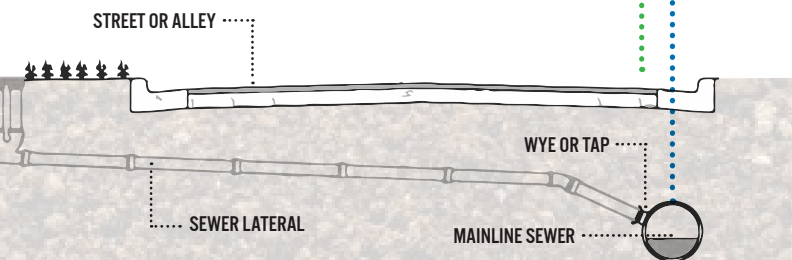
When LRWRA receives the application, a site visit will be made to determine if the residential customer's service line qualifies for this program. **If the site qualifies, customers will be advised at this time.**

The next step will be to **obtain a permit prior to the onset of work**, which will be obtained by a master plumber or the residential customer.

Upon completion, LRWRA will then make a final inspection. If the work is satisfactory, the **customer will then submit all invoices, including plumber's invoice and LRWRA permit fees**, if applicable.

**Finally, a reimbursement check, up to \$2,500, will be issued to the customer by LRWRA.**

## LRWRA's Responsibility



## DO YOUR PART.

Protect your lines. Get your **FREE** starter kit today!

Call **501.688.1490** or visit [lrwra.com/ctg](http://lrwra.com/ctg).

For additional information about SSLRP procedures, visit our website at [lrwra.com/SSLRP](http://lrwra.com/SSLRP) or call **501.688.1426**.



LITTLE ROCK  
**Water Reclamation Authority**  
ONE WATER. ONE FUTURE.

11 CLEARWATER DR. LITTLE ROCK, AR 72204  
[LRWRA.COM](http://LRWRA.COM) | 501.376.2903



LRWRA's Sewer Service Line Replacement Program received the PISCES Award for Exceptional Projects from the Environmental Protection Agency for its innovative approach to improving water quality and public health.



LITTLE ROCK WATER RECLAMATION AUTHORITY  
**SSLRP**<sup>TM</sup>  
**SEWER SERVICE LINE REPLACEMENT PROGRAM**



LITTLE ROCK  
**Water Reclamation Authority**  
ONE WATER. ONE FUTURE.

# Your path through the process:

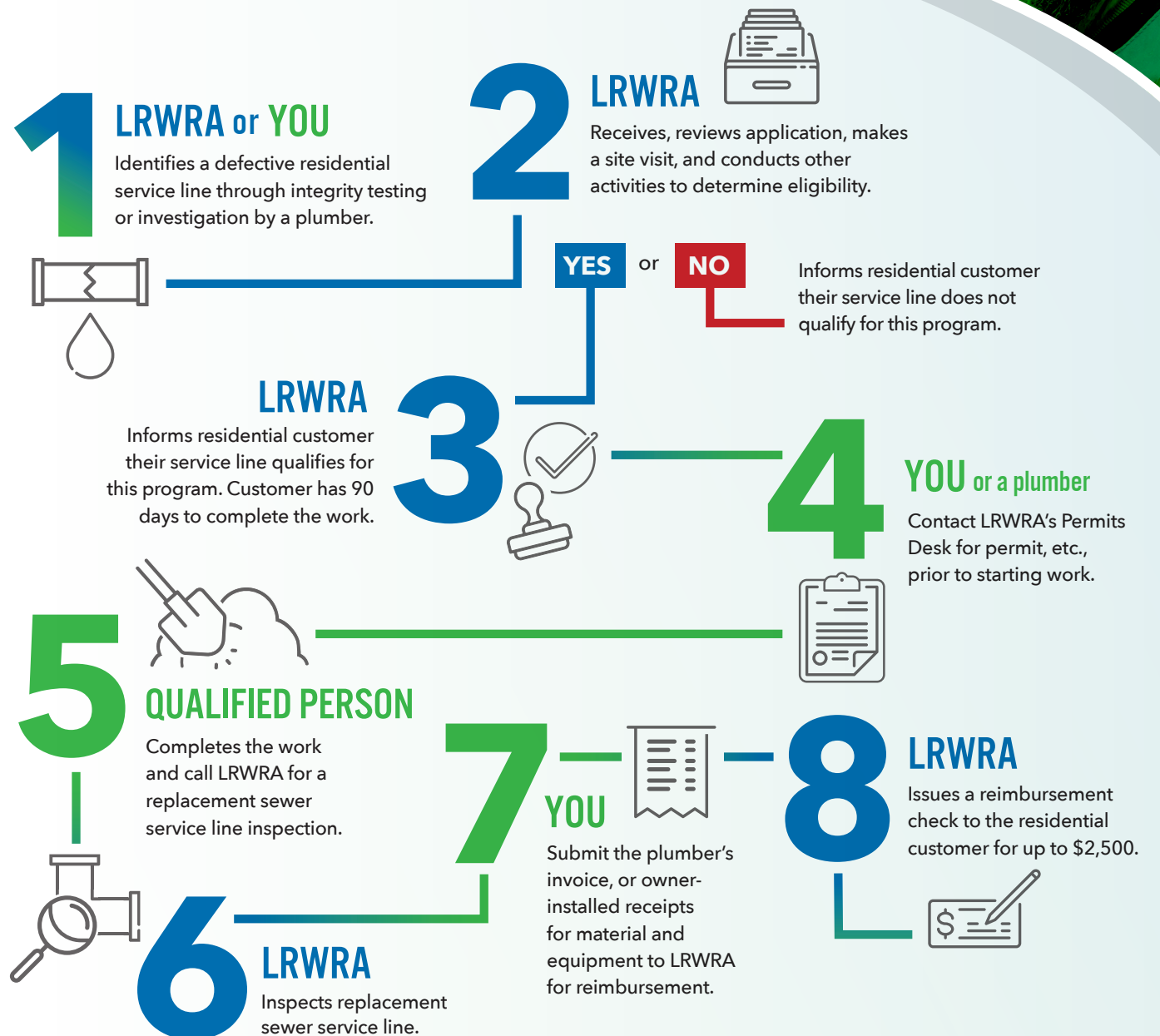
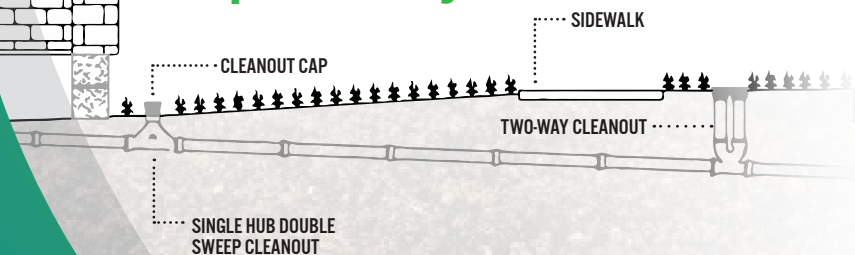
FROM NOTIFICATION TO REIMBURSEMENT

## What is SSLRP?

This **award-winning program** went into effect January 2, 2013, and was created to assist Little Rock Water Reclamation Authority (LRWRA) residential customers with the cost of total replacement of their sewer lines by **reimbursing up to a maximum of \$2,500**. This program is an ongoing effort to reduce inflow and infiltration and provide reliable service to the residents of Little Rock.

## Who's Responsible?

### Homeowner's Responsibility



For more information, call **501.688.1426**  
or visit [lrwra.com/SSLRP](http://lrwra.com/SSLRP).